

# STATE OF TENNESSEE CENTRAL PROCUREMENT OFFICE

# REQUEST FOR QUALIFICATIONS FOR PARK MASTER PLAN CONSULTING SERVICES

#### RFQ # 32701-03784

#### **TABLE OF CONTENTS**

#### **SECTIONS:**

- 1. Introduction
- 2. RFQ Schedule of Events
- 3. Response Requirements
- 4. General Information & Requirements
- 5. Procurement Process & Contract Award

## ATTACHMENTS:

- A. Technical Response & Evaluation Guide Mandatory Requirement Items
- B. Technical Response & Evaluation Guide General Qualifications & Experience Items
- C. Technical Response & Evaluation Guide Technical Qualifications, Experience & Approach Items
- D. Statement of Certifications & Assurances
- E. Reference Questionnaire
- F. Tennessee County List by Region

# 1. INTRODUCTION

The State of Tennessee, Central Procurement Office, hereinafter referred to as "the State," issues this Request for Qualifications ("RFQ") to define mandatory goods or services requirements; solicit responses; detail response requirements; and, outline the State's process for evaluating responses.

# 1.1. Statement of Procurement Purpose

The State of Tennessee, Department of Environment and Conservation, Recreation Educational Services ("RES"), intends to provide a grant to develop a Ten (10)-Year Park and Recreation System Wide Master Plan ("Plan") to select entities across the State of Tennessee. The awarded organizations may include cities, counties, city/county partnerships, multi-city partnerships and multi-county partnerships ("funded entity" or "funded entities"). The purpose of this RFQ is to identify a list of qualified planning firms per region (East, Middle, and/or West) that meet the needs for park master planning services for selection by the funded entities.

At the conclusion of this RFQ, RES will provide the list of qualified planning firms, and their qualifications, obtained through this RFQ process to the funded entities. Neither the State, nor RES, will be involved in the funded entity's selection/procurement process, which must be completed within 30 days from the start date of the funded entity's executed grant contract.

Total costs allowed for the specified Plan for each type of funded entity:

City: \$45,000 County: \$45,000

City/county partnership: \$60,000 Multi-city partnership: \$60,000 Multi-county partnership: \$60,000

At the completion of the Plan, the funded entity will request funding from RES for work tasks (below) completed by the planning firm, not to exceed the total applicable funding amounts.

Qualified planning firms must attend a workshop in each region in which they qualify to present a ten (10) - fifteen (15) minute presentation to the funded entities. The workshop will also cover the grant project requirements and is anticipated to last no more than two (2) hours.

- Conduct funded entity-wide parks and recreation needs assessment of the residents
  within the boundaries of the funded entity. The planning firm will develop a needs
  assessment with specific input from the funded entity staff. The planning firm will be
  responsible for all aspects of acquiring the information and compiling the results of the
  needs assessment. Both written and online needs assessment will be a part of this
  process, including, but not limited to social media input.
- Evaluate existing U.S. Census information to access the demographic characteristics of the funded entity's and partner's, if applicable, service area. The analysis categories shall include:
  - a. Population Trends and Projections
  - b. Age and Education
  - c. Employment and Income
  - d. Housing Characteristics
- 3. The planning firm will assess how the various demographic characteristics affect the recreational habits of the residents and determine how existing park areas, programming and services could be modified to meet the needs of the funded entity's residents.

- Additionally, compare and contrast the funded entity with three other entities of equal population size.
- 4. Evaluate existing facilities, equipment, property, programming and department operation in correlation with the present and projected needs of the community and partners, if applicable, within the next ten (10) years. The evaluation of each facility will include at a minimum:
  - a. Strengths and weaknesses
  - b. Natural features
  - c. Pedestrian and vehicular access and parking
  - d. Park land utilization for active and passive areas
  - e. Compatible usage and alternatives
  - f. ADA compatibility
  - g. Facility and structure safety
  - h. Public safety
  - i. Greenways, trails, blueways, and connections
  - j. Potential for expansion
  - k. Adequate resources for current and future usage and/or development
  - I. Potential for multi-government collaboration
- 5. Conduct a benchmark comparison of existing parks, facilities, and programs for the funded entity to provide recreational opportunities to the existing and future residents of the community in comparison to national parks and recreation standards.
- 6. Evaluate existing parkland dedication ordinances and fees, if applicable, for appropriateness and provide recommendations for changes.
- 7. Examine the funded entity's multi-year budget plans specifically in areas involving future capital projects of equipment, facilities, property acquisition, and staff, programming and general operation expenses.
- 8. Evaluate the need for future park land acquisition based on community demographics and surveys, current and proposed housing development trends, and provide a map that designates specific areas of the community to be considered if park land is to be acquired or greenway corridors utilized.
- 9. Evaluate existing stream corridors for blueway connections or improvements.
- 10. Conduct a minimum of two (2) community meetings for the funded entity, plus one (1) community meeting in the location of each funded entity's partner to obtain input from public for development of the Plan.
- 11. Conduct interviews or meetings with funded entity staff such as Mayor/County Executive, City Manager and Parks Staff and/or Advisory Board for the development of the Plan.
- 12. Evaluate the function and structure of any associated boards and/or committees, i.e. Parks and Recreation Advisory Board, Athletics and Sports Committee, etc.
- 13. Develop a conceptual master plan for renovation/development of existing facilities and identify new programs and services to meet the needs of the community residents. Plans will focus on determining the optimum use for existing facilities and will provide a community-wide focus as well as needed neighborhood level improvements.
- 14. Develop the Plan that corresponds with the master plan recommendations. The Plan should include future parks and recreation projects including equipment, facilities and

property acquisition. Recommendations shall be based upon community profile needs, assessment survey, existing facility evaluation, input from county staff and suggestions from planning team members. The Plan must have a section that correlates the findings with the current Statewide Comprehensive Outdoor Recreation Plan (SCORP).

- 15. Conduct a minimum of one meeting with the organization officials and staff to review recommendations based on the data and results of the Plan.
- 16. Submission of a final draft to RES prior to the in-person planning firm presentation of the Plan to the funded entity's governing body for acceptance.
- 17. Planning firm to make in-person presentation of final version of the Plan to the funded entity's governing body.
- 18. <u>Deliverables.</u> The selected planning firm will provide the following deliverables to the funded entities, and RES will confirm deliverables prior to distributing grant funds to the funded entities. A minimum of two (2) hard copies, seven (7) hard copies maximum, and one (1) electronic format is required.
  - a. Draft executive summary
  - b. Draft report
  - c. Draft map of parks and facilities 24" x 36", also included in for draft report
  - d. Draft needs assessment survey report
  - e. Draft Plan report
  - f. Final draft of all items presented to RES
  - g. Final executive summary
  - h. Final report
  - i. Final map of parks and facilities 24" x 36", also included in final report
  - j. Final needs assessment survey report
  - k. Final Plan report
  - I. Map products in digital/GIS format to be included on a USB flash drive
  - m. On-site live presentation to funded entity's governing body
- 19. The Plan, required work tasks, and final document to be completed and accepted by the funded entity's governing body no later than ten (10) months from the start of the grant contract.

# 1.2. Pre-Response Conference

A Pre-Response Conference will be held at the time and date detailed in the RFQ Schedule of Events, RFQ § 2. Pre-Response Conference attendance is not mandatory, and potential Respondents may be limited to a maximum number of attendees depending upon overall attendance and space limitations. Please contact the Solicitation Coordinator to RSVP for the Pre-Response Conference. The Conference will be held at:

Central Procurement Office 312 Rosa L. Parks Ave. Nashville, TN 37243 3rd Floor – Conference Room

#### 1.3. Notice of Intent to Respond

Before the Notice of Intent to Respond Deadline detailed in RFQ § 2, Schedule of Events, potential Respondents should submit to the Solicitation Coordinator a Notice of Intent to Respond in the form of a simple e-mail or other written communication. Such notice should include the following information: the business or individual's name (as appropriate), a contact person's name

and title, the contact person's mailing address, telephone number, facsimile, number, and e-mail address. Filing a Notice of Intent to Respond is not a prerequisite for submitting a response; however, it is necessary to ensure receipt of notices and communications relating to this RFQ.

# 1.4. **Definitions and Abbreviations**

TERM	DEFINITION
ADA	The Americans with Disabilities Act of 1990
Funded Entity / Entities	Awarded organizations which could include
	cities, counties, city / county partnerships, multi-
	city partnerships, or multi-county partnerships
Park Master Planning Services	Evaluation of funded entity's current parks and
	recreation system, public input, comparison
	data, demographics, etc. to create a document
	to use as a roadmap for future parks and
	recreation system development and/or
	changes.
Plan	Ten (10)-Year Park and Recreation System
	Wide Master Plan
Planning Firm	Selected Qualified Respondent
Region	East Tennessee, Middle Tennessee, and/or
	West Tennessee
RES	The State of Tennessee, Department of
	Environment and Conservation, Recreation
	Educational Services
RFQ	Request for Qualifications
State	The State of Tennessee, Central Procurement
	Office

# 2. RFQ SCHEDULE OF EVENTS

The following schedule represents the State's best estimates for this RFQ; however, the State reserves the right, at its sole discretion, to adjust the schedule at any time, or cancel and reissue a similar solicitation. Nothing in this RFQ is intended by the State to create any property rights or expectations of a property right in any Respondent.

	EVENT	TIME (Central Time Zone)	DATE (all dates are State business days)
1.	RFQ Issued		June 17, 2019
2.	Disability Accommodation Request Deadline	2:00 p.m.	June 24, 2019
3.	Pre-Response Conference	10:00am	July 8, 2019
4.	Notice of Intent to Respond Deadline	2:00 p.m.	July 15, 2019
5.	Written "Questions & Comments" Deadline	2:00 p.m.	July 22, 2019
6.	State response to written "Questions & Comments"		July 29, 2019
7.	RFQ Technical Response Deadline	2:00 p.m.	August 12, 2019
8.	State Notice of Qualified Respondent(s) Released		August 26, 2019

# 3. RESPONSE REQUIREMENTS

- 3.1. **Response Contents**: A response to this RFQ should address the following:
  - 3.1.1. Mandatory Requirements: This section details the mandatory technical, functional, and experience requirements that must be demonstrated in the response to this RFQ in order to be passed on to Phase II of the Technical Response evaluation. A Respondent must duplicate and use RFQ Attachment A as a guide to organize responses for the Mandatory Requirements of the RFQ response. The Respondent should reference the page location of the information within the response in the indicated column of the table. This section is included in the State's evaluation as to whether or not a Respondent meets mandatory qualifications (Phase I).
  - 3.1.2. General Qualifications & Experience: This section is included in the State's evaluation of Phase II of the Technical Response Evaluation and details general information and qualifications that must be demonstrated in the response to this RFQ. A Respondent must duplicate and use RFQ Attachment B as a guide to organize responses for this portion of the RFQ response. The Respondent should reference the page location of the information within the response in the indicated column of the table.
  - 3.1.3. Technical Qualifications, Experience & Approach: This section is also included in the State's evaluation of Phase II of the Technical Response Evaluation and details technical qualifications, experience, and approach items that must be demonstrated in the response to this RFQ. A Respondent must duplicate and use RFQ Attachment C as a guide to organize responses for this portion of the RFQ response. The Respondent should reference the page location of the information within the response in the indicated column of the table.

# 3.2. Response Delivery Location

A Respondent must ensure that the State receives a Response to this RFQ no later than the Response Deadline time and dates detailed in the RFQ § 2, Schedule of Events. All responses must be delivered to:

Shane Gibson, Sourcing Account Specialist Central Procurement Office Department of General Services William R. Snodgrass Tennessee Tower 312 Rosa L. Parks Ave., 3rd Floor Nashville, TN 37243 shane.gibson@tn.gov

#### 3.3. Response Format

- 3.3.1. A Respondent must ensure that the original response meets all form and content requirements detailed within this RFQ.
- 3.3.2. A Respondent must submit original response documents and copies as specified below.
  - 3.3.2.1. Technical Response

One (1) original Technical Response paper document clearly labeled:

#### "RFQ #32701-03784 TECHNICAL RESPONSE ORIGINAL"

and five (5) copies of the Technical Response each in the form of one (1) digital document in "PDF" format properly recorded on its own otherwise blank, USB flash drive labeled:

#### "RFQ #32701-03784 TECHNICAL RESPONSE COPY"

The digital copies should not include copies of sealed customer references or cost information in the general and technical evaluation phase. However, any other discrepancy between the paper response document and digital copies may result in the State rejecting the response as nonresponsive.

# 3.4. **Response Prohibitions:** A response to this RFQ shall not:

- 3.4.1. Restrict the rights of the State or otherwise qualify the response to this RFQ;
- 3.4.2. Include, for consideration in this procurement process or subsequent contract negotiations, incorrect information that the Respondent knew or should have known was materially incorrect;
- 3.4.3. Include more than one response, per Respondent, to this RFQ;
- 3.4.4. Include any information concerning costs (in specific dollars or numbers) associated with the Technical Response;
- 3.4.5. Include the respondent's own contract terms and conditions (unless specifically requested by the RFQ); or
- 3.4.6. Include the respondent as a prime contractor while also permitting one or more other respondents to offer the respondent as a subcontractor in their own responses.

### 3.5. Response Errors & Revisions

A Respondent is responsible for any and all errors or omissions in its response to this RFQ. A Respondent <u>will not</u> be allowed to alter or revise its response after the Response Deadline time and dates as detailed in RFQ § 2, Schedule of Events, unless such is formally requested in writing by the State (e.g., through a request for clarification, etc.).

## 3.6. Response Withdrawal

A Respondent may withdraw a response at any time before the Response Deadline time and date as detailed in RFQ § 2, Schedule of Events, by submitting a written signed request by an authorized representative of the Respondent. After withdrawing a response, a Respondent may submit another Response at any time before the Response Deadline time and date as detailed in RFQ § 2, Schedule of Events.

# 3.7. Response Preparation Costs

The State <u>will not</u> pay any costs associated with the preparation, submittal, or presentation of any response. Each Respondent is solely responsible for the costs it incurs in responding to this RFQ.

# 4. GENERAL INFORMATION & REQUIREMENTS

#### 4.1. Communications

4.1.1. Respondents shall reference RFQ #32701-03784 in all communications relating to this solicitation, and direct any such communications to the following person designated as the Solicitation Coordinator:

Shane Gibson, Sourcing Account Specialist Central Procurement Office Department of General Services William R. Snodgrass Tennessee Tower 312 Rosa L. Parks Ave., 3rd Floor Nashville, TN 37243 shane.gibson@tn.gov

The State will convey all official responses and communications related to this RFQ to the potential respondents from whom the State has received a Notice of Intent to Respond (refer to RFQ Section 1.3.).

- 4.1.2. Potential respondents with a handicap or disability may receive accommodation relating to the communication of this RFQ and participating in the RFQ process. Potential respondents may contact the RFQ Coordinator to request such reasonable accommodation no later than the Disability Accommodation Request Deadline detailed in RFQ § 2, Schedule of Events.
- 4.1.3. Unauthorized contact about this RFQ with other employees or officials of the State of Tennessee may result in disqualification from contract award consideration.
- 4.1.4. Notwithstanding the foregoing, potential Respondents may also contact the following as appropriate:
  - 4.1.4.1. Staff of the Governor's Office of Diversity Business Enterprise may be contacted for assistance with respect to available minority-owned, woman-owned, service-disabled veteran-owned, businesses owned by persons with disabilities and small business enterprises as well as general public information relating to this request; or
  - 4.1.4.2. The following individual designated by the State to coordinate compliance with the nondiscrimination requirements of the State of Tennessee, Title VI of the Civil Rights Act of 1964, the Americans with Disabilities Act of 1990, and associated federal regulations:

Kendra Abkowitz
Department of Environment and Conservation
William R. Snodgrass Tennessee Tower
312 Rosa L. Parks Ave., 2nd Floor
Nashville, TN 37243
kendra.abkowitz@tn.gov

#### 4.2. Nondiscrimination

No person shall be excluded from participation in, be denied benefits of, or be otherwise subjected to discrimination in the performance of a contract pursuant to this solicitation or in the employment practices of the Contractor on the grounds of handicap or disability, age, race, creed, color, religion (subject to Tenn. Code Ann. §§ 4-21-401 and 405), sex, national origin, or any other classification protected by federal, Tennessee state constitutional, or statutory law. The Contractor pursuant to this solicitation shall post in conspicuous places, available to all employees and applicants, notices of nondiscrimination.

#### 4.3. Conflict of Interest

- 4.3.1. The State may not consider a proposal from an individual who is, or within the past six (6) months has been, a State employee. For these purposes,
  - 4.3.1.1. An individual shall be deemed a State employee until such time as all compensation for salary, termination pay, and annual leave has been paid;
  - 4.3.1.2. A contract with or a proposal from a company, corporation, or any other contracting entity in which a controlling interest is held by any State employee shall be considered to be a contract with or proposal from the employee; and
  - 4.3.1.3. A contract with or a proposal from a company, corporation, or any other contracting entity that employs an individual who is, or within the past six months has been, a State employee shall not be considered a contract with or a proposal from the employee and shall not constitute a prohibited conflict of interest.
- 4.3.2. This RFQ is also subject to Tenn. Code Ann. § 12-4-101.

# 4.4. Respondent Required Review & Waiver of Objections

- 4.4.1. Each potential respondent must carefully review this RFQ, including but not limited to, attachments, and any amendments for questions, comments, defects, objections, or any other matter requiring clarification or correction (collectively called "questions and comments").
- 4.4.2. Any potential respondent having questions and comments concerning this RFQ must provide such in writing to the State no later than the written "Questions & Comments Deadline" detailed in RFQ § 2, Schedule of Events.
- 4.4.3. Protests based on any objection shall be considered waived and invalid if the objection has not been brought to the attention of the State, in writing, by the written "Questions & Comments Deadline."

#### 4.5. Disclosure of Response Contents

- 4.5.1. All materials submitted to the State in response to this solicitation become property of the State of Tennessee. Selection for award does not affect this right. By submitting a response, a Respondent acknowledges and accepts that the full contents and associated documents submitted in response to this request will become open to public inspection in accordance with the laws of the State of Tennessee. Refer to RFQ § 2, Schedule of Events.
- 4.5.2. The RFQ responses will be available for public inspection only after the completion of evaluation of the RFQ or any resulting solicitation which this RFQ becomes a part of, whichever is later.

# 4.6. Notice of Professional Licensure, Insurance, and Department of Revenue Registration Requirements

4.6.1. All persons, agencies, firms or other entities that provide legal or financial opinions, which a Respondent provides for consideration and evaluation by the State as part of a response to this RFQ, shall be properly licensed to render such opinions.

#### 4.7. RFQ Amendments & Cancellation

4.7.1. The State reserves the right to amend this RFQ at any time, provided that it is amended in writing. However, prior to any such amendment, the State will consider whether it would negatively impact the ability of potential respondents to meet the deadlines and revise the RFQ Schedule of Events if deemed appropriate. If a RFQ amendment is issued, the State will convey it to potential respondents who submitted a Notice of Intent

- to Respond (refer to RFQ § 1.3). A response must address the final RFQ (including its attachments) as may be amended.
- 4.7.2. The State reserves the right, at its sole discretion, to cancel or to cancel and reissue this RFQ in accordance with applicable laws and regulations.

# 4.8. State Right of Rejection

- 4.8.1. Subject to applicable laws and regulations, the State reserves the right to reject, at its sole discretion, any and all proposals.
- 4.8.2. The State may deem as nonresponsive and reject any proposal that does not comply with all terms, conditions, and performance requirements of this RFQ. Notwithstanding the foregoing, the State reserves the right to seek clarifications or to waive, at its sole discretion, a response's minor variances from full compliance with this RFQ. If the State waives variances in a response, such waiver shall not modify the RFQ requirements or excuse the Respondent from full compliance with such, and the State may hold any resulting vendor to strict compliance with this RFQ.
- 4.8.3. The State will review the response evaluation record and any other available information pertinent to whether or not each respondent is responsive and responsible. If the evaluation team identifies any respondent that appears <u>not</u> to meet the responsive and responsible thresholds such that the team would not recommend the respondent for potential contract award, this determination will be fully documented for the record. ("Responsive" is defined as submitting a response that conforms in all material respects to the RFQ. "Responsible" is defined as having the capacity in all respects to perform fully the contract requirements, and the integrity and reliability which will assure good faith performance.)

#### 4.9. Next Ranked Respondent

The State reserves the right to initiate negotiations with the next ranked respondent should the State cease doing business with any respondent selected via this RFQ process.

# 5. PROCUREMENT PROCESS & CONTRACT AWARD

- 5.1. The complete vendor selection will be a one-part process: (1) Qualification of Technical Responses. Any contract award is subject to successful contract negotiation.
- 5.2. Qualification of Technical Responses: Technical Responses will be short-listed for further evaluation, analysis or negotiation if they are apparently responsive, responsible, and within the competitive range. A Technical Response will be deemed within the competitive range based on the following criterion:

The Technical Response must be ranked in the top five (5) after the Technical Response score is totaled and put in ordinal ranking (1 - the best evaluated ranking).

<u>Phase I</u>: The State will evaluate the Mandatory Requirements set forth in RFQ Attachment A on a pass/fail basis.

Phase II: Following the Phase I evaluation, the State will apply a standard equitable evaluation model, which will represent a qualitative assessment of each response. Each response will be scored by Evaluation Team members

according to the Technical Response & Evaluation Guides (See RFQ

Attachments B & C).

The Solicitation Coordinator will total the average score from the evaluation team for each responsive and responsible Respondent's Technical Response Points for RFQ Attachments B & C to determine which of the Respondents are considered Qualified and within the competitive range.

- 5.3. <u>Clarifications and Negotiations</u>: The State reserves the right to award a contract on the basis of initial responses received; therefore, each response should contain the respondent's best terms from a technical and cost standpoint. However, the State reserves the right to conduct clarifications or negotiations with respondents. All communications, clarifications, and negotiations shall be conducted in a manner that supports fairness in response improvement.
  - 5.3.1. Clarifications: The State may identify areas of a response that may require further clarification or areas in which it is apparent that there may have been miscommunications or misunderstandings as to the State's specifications or requirements. The State may seek to clarify those issues identified during one or multiple clarification round(s). Each clarification sought by the State may be unique to an individual respondent.

# 5.4. Evaluation Guide

The State will consider qualifications, experience, technical approach, and cost (if applicable) in the evaluation of responses and award points in each of the categories detailed below. The maximum evaluation points possible for each category are detailed below.

Evaluation Category	Maximum Points Possible
Mandatory Requirements (refer to RFQ	Pass/Fail
Attachment A)	
General Qualifications, Experience, Technical	20
Qualifications, Experience & Approach (refer to	
RFQ Attachment B)	
Technical Qualifications, Experience &	80
Approach (refer to RFQ Attachment C)	

# **TECHNICAL RESPONSE & EVALUATION GUIDE**

All Respondents must address all items detailed below and provide, in sequence, the information and documentation as required (referenced with the associated item references). All Respondents must also detail the response page number for each item in the appropriate space below.

The Solicitation Coordinator will review all responses to determine if the Mandatory Requirement Items are addressed as required and mark each with pass or fail. For each item that is not addressed as required, the Evaluation Team must review the responses and attach a written determination. In addition to the Mandatory Requirement Items, the Solicitation Coordinator will review each response for compliance with <u>all</u> RFQ requirements.

RESPONDEN	T LEGA	L ENTITY NAME:	
Response Page # (Respondent completes)	Item Ref.	Section A— Mandatory Requirement Items	Pass/Fail
		The Technical Response must be delivered to the State no later than the Technical Response Deadline specified in the RFQ § 2, Schedule of Events.	
		The Technical Response must not contain cost or pricing information of any type.	
		The Technical Response must not contain any restrictions of the rights of the State or other qualification of the response.	
		A Respondent must not submit alternate responses.	
		A Respondent must not submit multiple responses in different forms (as a prime and a subcontractor).	
	A.1.	Provide the Statement of Certifications and Assurances (RFQ Attachment E) completed and signed by an individual empowered to bind the Respondent to the provisions of this RFQ. The document must be signed without exception or qualification.	
	A.2.	Provide a statement, based upon reasonable inquiry, of whether the Respondent or any individual who shall perform work under the contract has a possible conflict of interest (e.g., employment by the State of Tennessee) and, if so, the nature of that conflict.	
		NOTE: Any questions of conflict of interest shall be solely within the discretion of the State, and the State reserves the right to cancel any award.	
	A.3.	Provide a current bank reference indicating that the Respondent's business relationship with the financial institution is in positive standing. Such reference must be written in the form of a standard business letter, signed, and dated within the past three (3) months.	
	A.4.	Provide two current positive credit references from vendors with which the Respondent has done business written in the form of standard business letters, signed, and dated within the past three (3) months.	

Response Page # (Respondent completes)	Item Ref.	Section A— Mandatory Requirement Items	Pass/Fail	
	A.5.	Provide an official document or letter from an accredited credit bureau, verified and dated within the last three (3) months and indicating a positive credit rating for the Respondent (NOTE: A credit bureau report number without the full report is insufficient and will not be considered responsive.)		
	A.6. Specify which region (East, Middle, and/or West) the Respondent desires to be considered. Specify statewide if the Respondent is able to deliver the scope of services at any location in the state within the specified project schedule. Attachment F defines which counties are in which region.			

# **TECHNICAL RESPONSE & EVALUATION GUIDE**

**SECTION B: GENERAL QUALIFICATIONS & EXPERIENCE.** The Respondent must address all items detailed below and provide, in sequence, the information and documentation as required (referenced with the associated item references). The Respondent must also detail the response page number for each item in the appropriate space below. Evaluation Team members will independently evaluate and assign one score for all responses to Section B—General Qualifications & Experience Items.

Γ Υ	
Item Ref.	Section B— General Qualifications & Experience Items
B.1.	Detail the name, e-mail address, mailing address, telephone number, and facsimile number of the person the State should contact regarding the response.
B.2.	Describe the Respondent's form of business ( <i>i.e.</i> , individual, sole proprietor, corporation, non-profit corporation, partnership, limited liability company) and business location (physical location or domicile).
B.3.	Detail the number of years the Respondent has been in business.
B.4.	Briefly describe how long the Respondent has been performing Parks and Recreation System Wide Master Plans. A development plan for a specific location does not meet this requirement. Specifically, provide the number of years the Respondent has completed projects which are similar in scope along with the number of projects conducted over last five (5) years. Detail the percentage of the Respondent's time spent, or volume of total annual work performed, on such projects.
B.5.	Describe the Respondent's number of employees, client base, and location of offices.
B.6.	Provide a statement of whether there have been any mergers, acquisitions, or sales of the Respondent within the last ten (10) years. If so, include an explanation providing relevant details.
B.7.	Provide a statement of whether the Respondent or, to the Respondent's knowledge, any of the Respondent's employees, agents, independent contractors, or subcontractors, proposed to provide work on a contract pursuant to this RFQ, have been convicted of, pled guilty to, or pled <i>nolo contendere</i> to any felony. If so, include an explanation providing relevant details.
B.8.	Provide a statement of whether, in the last ten (10) years, the Respondent has filed (or had filed against it) any bankruptcy or insolvency proceeding, whether voluntary or involuntary, or undergone the appointment of a receiver, trustee, or assignee for the benefit of creditors. If so, include an explanation providing relevant details.
B.9.	Provide a statement of whether there is any material, pending litigation against the Respondent that the Respondent should reasonably believe could adversely affect its ability to meet contract requirements pursuant to this RFQ or is likely to have a material adverse effect on the Respondent's financial condition. If such exists, list each separately, explain the relevant details, and attach the opinion of counsel addressing whether and to what extent it would impair the Respondent's performance in a contract pursuant to this RFQ.  NOTE: All persons, agencies, firms, or other entities that provide legal opinions regarding
	B.1.  B.2.  B.3.  B.4.  B.5.  B.6.

RESPONDEN LEGAL ENTIT NAME:		
Response Page # (Respondent completes)	Item Ref.	Section B— General Qualifications & Experience Items
		the Respondent must be properly licensed to render such opinions. The State may require the Respondent to submit proof of such licensure detailing the state of licensure and licensure number for each person or entity that renders such opinions.
	B.10.	Provide a statement of whether there is any pending or in progress Securities Exchange Commission investigations involving the Respondent. If such exists, list each separately, explain the relevant details, and attach the opinion of counsel addressing whether and to what extent it will impair the Respondent's performance in a contract pursuant to this RFQ.
		NOTE: All persons, agencies, firms, or other entities that provide legal opinions regarding the Respondent must be properly licensed to render such opinions. The State may require the Respondent to submit proof of such licensure detailing the state of licensure and licensure number for each person or entity that renders such opinions.
	B.11.	Provide a brief, descriptive statement detailing evidence of the Respondent's ability to deliver the goods or services sought under this RFQ ( <i>e.g.</i> , prior experience, training, certifications, resources, program and quality management systems, <i>etc.</i> ).
	B.12.	Provide a narrative description of the proposed contract team, its members, and organizational structure along with an organizational chart identifying the key people who will be assigned to provide the goods or services required by this RFQ, illustrating the lines of authority, and designating the individual responsible for the completion of each task and deliverable of the RFQ.
	B.13.	Provide a personnel roster listing the names of key people who the Respondent will assign to perform tasks required by this RFQ along with the estimated number of hours that each individual will devote to the required tasks. Follow the personnel roster with a resume for each of the people listed. The resumes must detail the individual's title, education, current position with the Respondent, and employment history.
	B.14.	Provide a statement of whether the Respondent intends to use subcontractors to accomplish the work required by this RFQ, and if so, detail:  (a) the names of the subcontractors along with the contact person, mailing address,
		telephone number, and e-mail address for each;
		<ul><li>(b) a description of the scope and portions of the work each subcontractor will perform; and</li><li>(c) a statement specifying that each proposed subcontractor has expressly assented to being proposed as a subcontractor in the Respondent's response to this RFQ.</li></ul>
		Provide documentation of the Respondent's commitment to diversity as represented by the following:
	B.15.	(a) <u>Business Strategy</u> . Provide a description of the Respondent's existing programs and procedures designed to encourage and foster commerce with business enterprises owned by minorities, women, service-disabled veterans, businesses owned by persons with disabilities, and small business enterprises. Please also include a list of the Respondent's certifications as a diversity business, if applicable.
		(b) <u>Business Relationships</u> . Provide a listing of the Respondent's current contracts with business enterprises owned by minorities, women, service-disabled veterans, businesses owned by persons with disabilities, and small business enterprises. Please include the following information:

RESPONDENT		
LEGAL ENTITY NAME:		
	tem Ref.	Section B— General Qualifications & Experience Items
		<ul> <li>(i) contract description;</li> <li>(ii) contractor name and ownership characteristics (<i>i.e.</i>, ethnicity, gender, service-disabled, disability); and</li> <li>(iii) contractor contact name and telephone number.</li> <li>(c) Estimated Participation. Provide an estimated level of participation by business enterprises owned by minorities, women, service-disabled veterans, businesses owned by persons with disabilities, and small business enterprises if a contract is awarded to the Respondent pursuant to this RFQ. Please include the following information:</li> <li>(i) a percentage (%) indicating the participation estimate. (Express the estimated participation number as a percentage of the total estimated contract value that will be dedicated to business with subcontractors and supply contractors having such ownership characteristics only and DO NOT INCLUDE DOLLAR AMOUNTS);</li> <li>(ii) anticipated goods or services contract descriptions;</li> <li>(iii) names and ownership characteristics (i.e., ethnicity, gender, service-disabled veterans, disability) of anticipated subcontractors and supply contractors.</li> <li>NOTE: In order to claim status as a Diversity Business Enterprise under this contract, businesses must be certified by the Governor's Office of Diversity Business Enterprise (Go-DBE). Please visit the Go-DBE website at <a href="https://tn.diversitysoftware.com/FrontEnd/StartCertification.asp?TN=tn&amp;xID=9810">https://tn.diversitysoftware.com/FrontEnd/StartCertification.asp?TN=tn&amp;xID=9810</a> for more information.</li> <li>(d) Workforce. Provide the percentage of the Respondent's total current employees by ethnicity and gender.</li> <li>NOTE: Respondents that demonstrate a commitment to diversity will advance State efforts to expand opportunity to do business with the State as contractors and subcontractors.</li> </ul>
		Response evaluations will recognize the positive qualifications and experience of a Respondent that does business with enterprises owned by minorities, women, service-disabled veterans, businesses owned by persons with disabilities, and small business enterprises and who offer a diverse workforce.
В	3.16.	Provide a statement of whether or not the Respondent has any current contracts with the State of Tennessee or has completed any contracts with the State of Tennessee within the previous five-year period. If so, provide the following information for all current and completed contracts:  (a) the name, title, telephone number and e-mail address of the State contact responsible
		for the contract at issue;  (b) the name of the procuring State agency;  (c) a brief description of the contract's specification for goods or scope of services;  (d) the contract term; and  (e) the contract number.  NOTES:  Current or prior contracts with the State are not a prerequisite and are not required for the maximum evaluation score, and the existence of such contracts with the State will not automatically result in the addition or deduction of evaluation points.  Each evaluator will generally consider the results of inquiries by the State regarding all contracts responsive to Section B.16 of this RFQ.
		Provide customer references from individuals who are <u>not</u> current or former State employees

RESPONDEN LEGAL ENTIT NAME:		
Response Page # (Respondent completes)	Item Ref.	Section B— General Qualifications & Experience Items
	B.17.	<ul> <li>for projects similar to the goods or services sought under this RFQ and which represent:</li> <li>two (2) accounts Respondent currently services that are similar in size to the State; and</li> <li>three (3) completed projects.</li> <li>References from at least three (3) different individuals are required to satisfy the requirements above, e.g., an individual may provide a reference about a completed project and another reference about a currently serviced account. The standard reference questionnaire, which must be used and completed is provided at RFQ Attachment F.</li> <li>References that are not completed as required may be deemed nonresponsive and may not be considered.</li> <li>The Respondent will be solely responsible for obtaining fully completed reference questionnaires and including them in the sealed Technical Response. In order to obtain and submit the completed reference questionnaires, follow the process below:</li> <li>(a) Add the Respondent's name to the standard reference questionnaire at Attachment F, and make a copy for each reference.</li> <li>(b) Send a reference questionnaire and a new, standard #10 envelope to each reference.</li> <li>(c) Instruct the reference questionnaire;</li> <li>(ii) sign and date the completed reference questionnaire within the envelope provided;</li> <li>(iv) sign his or her name in ink across the sealed portion of the envelope; and</li> <li>(v) return the sealed envelope directly to the Respondent (the Respondent may wish to give each reference a deadline, such that the Respondent will be able to collect all required references in time to include them within the sealed Technical Response).</li> <li>(d) Do NOT open the sealed references upon receipt.</li> <li>(e) Enclose all sealed reference envelopes within a larger, labeled envelope for inclusion in the Technical Response as required.</li> <li>NOTES:</li> <li>The State will not accept late references or references submitted by any means other than that which is described above, and each reference questio</li></ul>
		<ul> <li>While the State will base its reference check on the contents of the sealed reference envelopes included in the Technical Response package, the State reserves the right to confirm and clarify information detailed in the completed reference questionnaires, and may consider clarification responses in the evaluation of references.</li> <li>The State is under no obligation to clarify any reference information.</li> </ul>
	B.18.	Provide a statement and any relevant details addressing whether the Respondent is any of the following:  (a) is presently debarred, suspended, proposed for debarment, or voluntarily excluded from covered transactions by any federal or state department or
		agency;  (b) has within the past three (3) years, been convicted of, or had a civil judgment rendered against the contracting party from commission of fraud, or a criminal offence in connection with obtaining, attempting to obtain, or performing a public (federal, state, or local) transaction or grant under a public transaction; violation

RESPONDEN' LEGAL ENTIT NAME:	-					
Response Page # (Respondent completes)	Item Ref.		Section B— General Qualifications & Experience Items			
			of federal or state antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;			
		(c)	is presently indicted or otherwise criminally or civilly charged by a government entity (federal, state, or local) with commission of any of the offenses detailed above; and			
		(d)	has within a three (3) year period preceding the contract had one or more public transactions (federal, state, or local) terminated for cause or default.			
Qualificate Experience a (maximum p	on B— tions & tiems thems					
State Use – Ev	/aluator i	Identification				

#### **TECHNICAL RESPONSE & EVALUATION GUIDE**

**SECTION C: TECHNICAL QUALIFICATIONS, EXPERIENCE & APPROACH.** The Respondent should explain its approach to providing goods or services to the State. The items listed below represent specific questions the State would request you answer in your response. For ease of review, please annotate your explanation so that it contains references to the items listed below where they are addressed. Respondent should not feel constrained to answer only the specific questions listed below in its explanation and should feel free to provide attachments if necessary in an effort to provide a more thorough response.

The Evaluation Team, made up of three (3) or more State employees, will independently evaluate and score the response to each item. Each evaluator will use the following whole number, raw point scale for scoring each item:

0 = little value 1 = poor 2 = fair 3 = satisfactory 4 = good 5 = excellent

The Solicitation Coordinator will multiply the Item Score by the associated Evaluation Factor (indicating the relative emphasis of the item in the overall evaluation). The resulting product will be the item's raw, weighted score for purposes of calculating the section scores as indicated.

RESPONDENT LEGAL ENTITY NAME:		AL ENTITY				
Response Page # (Respondent completes)	Item Ref.	Section C— Technical Qualifications, Experience & Approach Items		Item Score	Evaluation Factor	Raw Weighted Score
	C.1.		Provide a narrative that illustrates the Respondent's understanding of the State's requirements and project schedule.		5	
	C.2.	will complete	trative that illustrates how the Respondent the delivery of goods or scope of services, equired objectives, and meet the State's dule.		10	
	C.3.	will manage to goods or con	Provide a narrative that illustrates how the Respondent will manage the project, ensure delivery of specified goods or completion of the scope of services, and accomplish required objectives within the State's project schedule.		15	
	C.4.	Parks and Red	Provide a narrative describing how many individual Parks and Recreation System Wide Master Plan documents the Respondent has completed within a six (6)-month period.		10	
	C.5.	Recreation S scope that th Development recreation face each project,  1. Over project, 2. Sperand 3. Nancontinuous	and time required to complete each service.		40	

RESPONDEN NAME:	T LEGA	L ENTITY					
Response Page # (Respondent completes)	Item Ref.	Section C— Technical Qualifications, Item Evaluation Experience & Approach Items Score Factor				Raw Weighted Score	
			Name of project customer for which the     Respondent performed work.				
to calculate the	The Solicitation Coordinator will use this sum and the formula below to calculate the section score. All calculations will use and result in numbers rounded to two (2) places to the right of the decimal point.  Total Raw Weighted Score: (sum of Raw Weighted Scores above)						
	То	otal Raw Weig	hted Score	- X 80			
			w Weighted Score m weights above)	(maximum possible s	score)	= SCORE:	80
State Use – E	valuator	Identification:					
State Use – Solicitation Coordinator Signature, Printed Name & Date:							

#### STATEMENT OF CERTIFICATIONS AND ASSURANCES

An individual responding in his or her individual capacity or legally empowered to contractually bind the Respondent must complete and sign the Statement of Certifications and Assurances below as required, and this signed statement must be included with the response as required by the Request for Qualifications.

#### The Respondent does, hereby, expressly affirm, declare, confirm, certify, and assure ALL of the following:

- 1. The Respondent will comply with all of the provisions and requirements of the RFQ.
- The Respondent will provide all specified goods or services as required by the contract awarded pursuant to this RFQ.
- The Respondent accepts and agrees to all terms and conditions set out in the contract awarded pursuant to this RFQ.
- 4. The Respondent acknowledges and agrees that a contract resulting from the RFQ shall incorporate, by reference, all Response responses as a part of the contract.
- 5. The Respondent will comply, as applicable, with:
  - (a) the laws of the State of Tennessee:
  - (b) Title VI of the federal Civil Rights Act of 1964:
  - (c) Title IX of the federal Education Amendments Act of 1972;
  - (d) the Equal Employment Opportunity Act and the regulations issued there under by the federal government; and.
  - (e) the Americans with Disabilities Act of 1990 and the regulations issued there under by the federal government.
- 6. To the best of the undersigned's knowledge, information or belief, the information detailed within the Response to the RFQ is accurate.
- 7. The Response submitted to the RFQ was independently prepared, without collusion, and under penalty of perjury.
- 8. No amount shall be paid directly or indirectly to an employee or official of the State of Tennessee as wages, compensation, or gifts in exchange for acting as an officer, agent, employee, subcontractor, or consultant to the Respondent in connection with the request or any potential resulting contract.
- 9. The Response submitted in response to the RFQ shall remain valid for at least 120 days subsequent to the date of the Response opening and thereafter in accordance with any contract pursuant to the RFQ.
- 10. The Respondent affirms the following statement, as required by the Iran Divestment Act Tenn. Code Ann. § 12-12-111: "By submission of this bid, each bidder and each person signing on behalf of any bidder certifies, and in the case of a joint bid each party thereto certifies as to its own organization, under penalty of perjury, that to the best of its knowledge and belief that each bidder is not on the list created pursuant to § 12-12-106." For reference purposes, the list is currently available online at:

  <a href="https://www.tn.gov/generalservices/procurement/central-procurement-office--cpo-/library-/public-information-library.html">https://www.tn.gov/generalservices/procurement/central-procurement-office--cpo-/library-/public-information-library.html</a>.

By signature below, the signatory certifies legal authority to bind the responding entity to the provisions of this request and any contract awarded pursuant to it. The State may, at its sole discretion and at any time, require evidence documenting the signatory's authority to be personally bound or to legally bind the responding entity.

DO NOT SIGN THIS DOCUMENT IF YOU ARE NOT LEGALLY AUTHORIZED TO DO SO BY THE ENTITY RESPONDING TO THIS RFQ.

SIGNATURE & DATE:	
PRINTED NAME & TITLE:	

LEGAL ENTITY NAME:	

# **REFERENCE QUESTIONNAIRE**

The standard reference questionnaire provided on the following pages of this attachment MUST be completed by all individuals offering a reference for the Respondent.

The Respondent will be responsible for obtaining completed reference questionnaires as required (refer to RFQ Attachment B, General Qualifications & Experience Items, Item B.17.), and for enclosing the sealed reference envelopes within the Respondent's Technical Proposal.

#### RFQ # 32701-03784 REFERENCE QUESTIONNAIRE

**RESPONDENT NAME:** RESPONDENT NAME (completed by respondent before reference is requested)

The "respondent name" specified above, intends to submit a response to the State of Tennessee in response to the Request for Qualifications (RFQ) indicated. As a part of such response, the respondent must include a number of completed and sealed reference questionnaires (using this form).

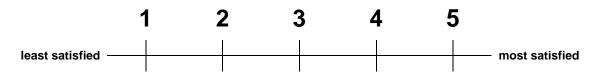
Each individual responding to this reference questionnaire is asked to follow these instructions:

- complete this questionnaire (either using the form provided or an exact duplicate of this document);
- sign and date the completed questionnaire;
- seal the completed, signed, and dated questionnaire in a new standard #10 envelope;
- sign in ink across the sealed portion of the envelope; and
- return the sealed envelope containing the completed questionnaire directly to the respondent.
- (1) What is the name of the individual, company, organization, or entity responding to this reference questionnaire?
- (2) Please provide the following information about the individual completing this reference questionnaire on behalf of the above-named individual, company, organization, or entity.

NAME:	
TITLE:	
TELEPHONE #	
E-MAIL ADDRESS:	

- (3) What goods or services do/did the vendor provide to your company or organization?
- (4) What is the level of your overall satisfaction with the vendor of the goods or services described above?

Please respond by circling the appropriate number on the scale below.

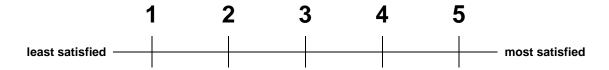


# RFQ # 32701-03784 PROPOSAL REFERENCE QUESTIONNAIRE — PAGE 2

If you circled 3 or less above, what could the vendor have done to improve that rating?

- (5) If the goods or services that the vendor provided to your company or organization are completed, were the goods or services completed in compliance with the terms of the contract, on time, and within budget? If not, please explain.
- (6) If the vendor is still providing goods or services to your company or organization, are these goods or services being provided in compliance with the terms of the contract, on time, and within budget? If not, please explain.
- (7) How satisfied are you with the vendor's ability to perform based on your expectations and according to the contractual arrangements?
- (8) In what areas of goods or service delivery do/did the vendor excel?
- (9) In what areas of goods or service delivery do/did the vendor fall short?
- (10) What is the level of your satisfaction with the vendor's project management structures, processes, and personnel?

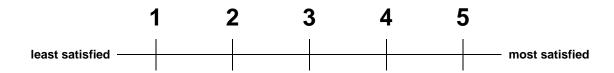
Please respond by circling the appropriate number on the scale below.



What, if any, comments do you have regarding the score selected above?

(11) Considering the staff assigned by the vendor to deliver the goods or services described in response to question 3 above, how satisfied are you with the technical abilities, professionalism, and interpersonal skills of the individuals assigned?

Please respond by circling the appropriate number on the scale below.



What, if any, comments do you have regarding the score selected above?

(12) Would you contract again with the vendor for the same or similar goods or services?

Please respond by circling the appropriate number on the scale below.



What, if any, comments do you have regarding the score selected above?

